

Our claims snapshot 2024

At MLC Life Insurance, we deliver on our promise for life. In 2024, we paid over \$1.1 billion in claims, supporting 8,849 of our customers and their families when they've needed us most.

It's our compassionate and streamlined claims process that's now seen us named Claims Team of the Year, two years in a row, at the ALUCA Life Insurance Excellence Awards.



Total number of claims paid

5,753

Income Protection

1,099

Life Cover

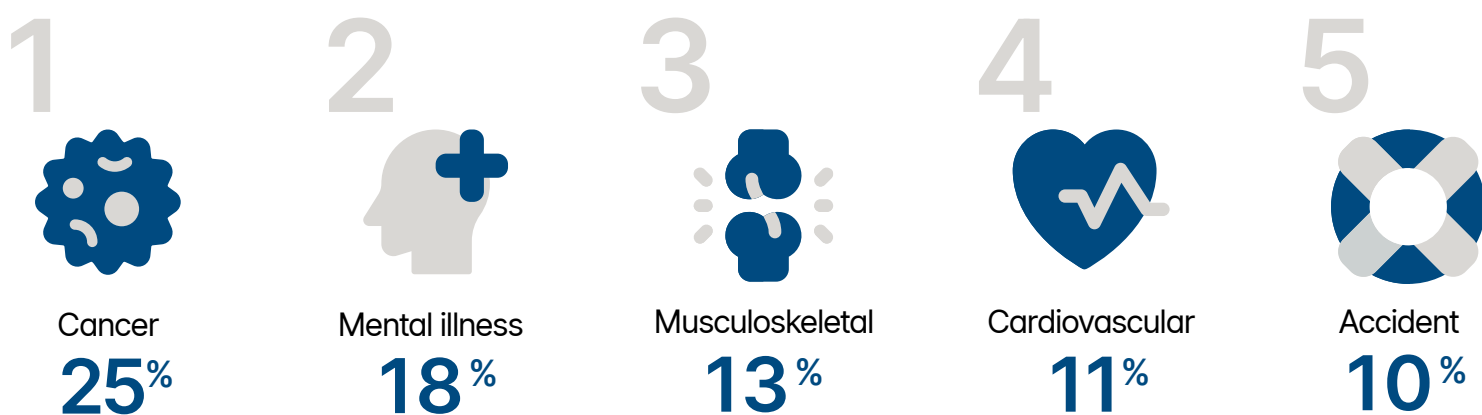
1,072

Total and Permanent Disability

596

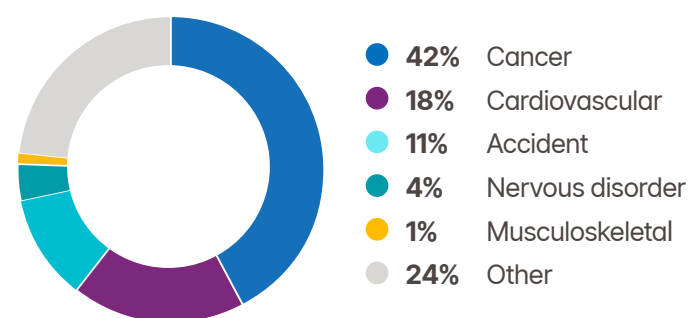
Critical Illness

Top five claims causes

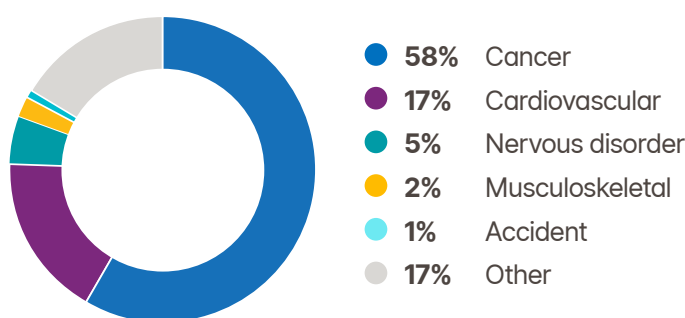


Claim causes by insurance type

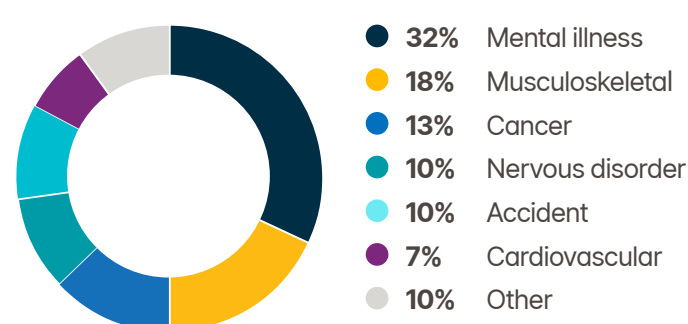
Life Cover



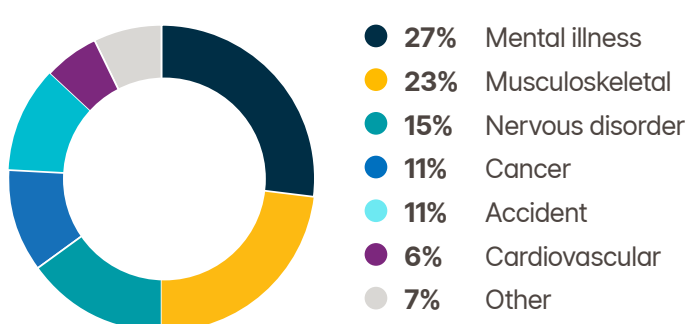
Critical Illness



Income Protection



Total and Permanent Disability



For more information:

Call us on **13 65 25** or visit mlcinsurance.com.au